



PRIVACY POLICY

PROCESSING OF PERSONAL DATA

In accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, as well as with Organic Law 3/2018 of 5 December 2018 on the Protection of Personal Data and the guarantee of digital rights, the personal data collected through this website will be processed lawfully, fairly and transparently, for specific, explicit and legitimate purposes, in accordance with the principles set out in Article 5 of the GDPR.

This data will be used to manage requests sent through forms, email or telephone, as well as to send commercial information, after obtaining consent. The legal basis for consent is based on the consent of the data subject (*art. 6.1.a GDPR*), the execution of a contract or pre-contractual measures (*art. 6.1.b*), compliance with legal obligations (*art. 6.1.c*) and, where appropriate, the legitimate interest of the controller (*art. 6.1.f*), guaranteeing at all times the security, confidentiality and adequate conservation of the data.

Who is responsible for your personal data?

In compliance with Art. 13(1)(a) GDPR, the following information is provided to the data controller:

Company name: DiagnóstiQA Consultoría Técnica, S.L.

Address: C/ Polo Norte, nº 5 – 28850, Torrejón de Ardoz (Madrid)

C.I.F. B-85123875

Contact telephone number: 917 081 650

Email address: info@diagnostiqa.com

Details of the registration in the Mercantile Registry: registered in the Mercantile Registry of Madrid, Volume 24,405, Folio 57, Page M-438924, 1st entry.

What do we process your data for and what does it allow us to do so? Why may we process your data?

Personal data will be processed by the responsible entity when you provide it voluntarily, whether by filling in registration or contact forms, sending e-mails or through telephone calls.

The data will be processed for the purpose of communicating with the interested parties by any means and responding to queries and requests for information.

In accordance with the provisions of Regulation (EU) 2016/679 (GDPR) and Organic Law 3/2018 (LOPDGDD), the purposes of the processing and their respective legal bases are detailed below:

- **Respond to inquiries and requests for information.** When the data subject sends us an inquiry or request for information, we process their data with their consent, in accordance with art. 6.1.a of the GDPR, in order to provide an appropriate response to said query or request.
- **Communicate commercially with the interested parties by any means:**
 - When the user expressly authorizes us to do so in the contact form, we may communicate with him for commercial purposes by electronic means, to inform him about our services and activities. This processing is carried out on the basis of the consent granted, in accordance with art. 6.1.a of the GDPR.



- When the data subject registers their e-mail address in our form provided for this purpose, we also process their data with their consent, in accordance with Art. 6.1.a of the GDPR, in order to keep them informed by means of regular electronic communications about our services and activities.

The interested parties may object to receiving such communications in each of the mailings they receive and additionally through the procedure described in the section "What are their rights?".

- **Request for quotes:** When a user or interested party requests a quote, we will process their personal professional contact data for the purpose of managing the preparation of the offer and carrying out its commercial follow-up by telephone, email or other equivalent means of electronic communication. The legal basis for this processing is the request for the quote itself and, for the follow-up linked to that request, the supplier's legitimate interest in concluding the contract, even if the initial offer has not been accepted, provided that the communications relate to the same subject matter as the previous request and do not include products or services other than those initially requested.
- **To consider candidates for our selection processes.** If the interested party provides us with their CV, the personal data contained therein will be processed in order to include their candidacy in present and future selection processes carried out by our entity, as well as to contact the interested party, including by electronic means in relation to their application. This processing is based on the consent of the data subject and, where appropriate, on the application of pre-contractual measures at the request of the data subject, in accordance with Articles 6(1)(a) and 6(1)(b) of the GDPR.
- **Use data storage and retrieval devices.** When the data subject visits our website, we use cookies and other similar technologies with their consent, in accordance with Article 6.1.a of the GDPR and Article 22.2 of Law 34/2002, of 11 July, on information society services and electronic commerce, for the purposes described in our [Cookies Policy](#), where you can find additional information.

Using the information obtained from data tracking, storage and retrieval devices, and provided that we have the user's consent, the analysis of their browsing and behaviour is carried out in order to create personalised commercial profiles that allow us to send electronic commercial communications addressed to users identified by their email address. You can obtain additional information in the [Cookies Policy](#).

Who do we provide your data to?

We may disclose personal data to data processors, i.e. third-party providers who provide services to our entity, solely for the purpose of performing these services on our instructions, without using the data for their own purposes, and under the terms provided for in the contracts required by Art. 28 GDPR.

We may also communicate your data to the competent Public Administrations, when required by applicable regulations, in compliance with legal obligations (art. 6.1.c GDPR).

How long do we keep your data?

As a general rule, the data will be kept for as long as they are necessary to fulfil the purpose for which they were collected, as well as during the legally enforceable periods in terms of limitation of liabilities.

The data collected to respond to queries will be kept for as long as they are necessary to respond to the request and for the time necessary to attend to possible derived responsibilities.

Data collected for commercial purposes will be kept for as long as there is a mutual interest or until the user revokes



their consent or exercises their right to object.

What are your rights?

You will be able to:

1. Learn More
2. Withdraw your consent when you have given it for a particular treatment
3. Stop receiving commercial communications from us by sending "*I want to stop receiving commercial communications*" to the email address of the data controller.
4. Exercise the following rights recognised by the GDPR:
 - Right of access: to know what personal data we are processing.
 - Right to rectification: request the correction of inaccurate or incomplete data.
 - Right to erasure: request the erasure of your personal data when it is no longer necessary or the processing is unlawful.
 - Right to object: to object to the processing of your personal data for a specific purpose.
 - Right to restriction of processing: request restriction of processing in certain circumstances.
 - Right to data portability: to receive your personal data that we hold.

In order to exercise any of the rights granted to you by data protection regulations, you may request a form from the controller for the exercise of rights or directly download any of the forms proposed by the Spanish Data Protection Agency through this [link](#) and submit it completed with additional information that allows you to prove your identity. at the address or email address of the person in charge.

You can find more information about your rights or file a complaint with the competent supervisory authority at the Spanish Data Protection Agency <http://www.agpd.es> - C/ Jorge Juan, 6. 28001 – Madrid (901 100 099 - 912 663 517).

How do we ensure the security of your data?

We have taken appropriate technical and organisational measures to ensure an appropriate level of security to prevent accidental or unlawful destruction, loss or alteration of personal data, or unauthorised communication of or access to such data.

We have also set up procedures to respond within the appropriate legal deadlines to any security breach that may occur on your personal data.

When we engage vendors, we ensure that they implement appropriate security measures for the protection of personal data.

Changes to the Privacy Policy

We have updated this Policy to bring it into line with the requirements and obligations of the General Data Protection Regulation.



This latest Policy is dated April 2026